

Overview

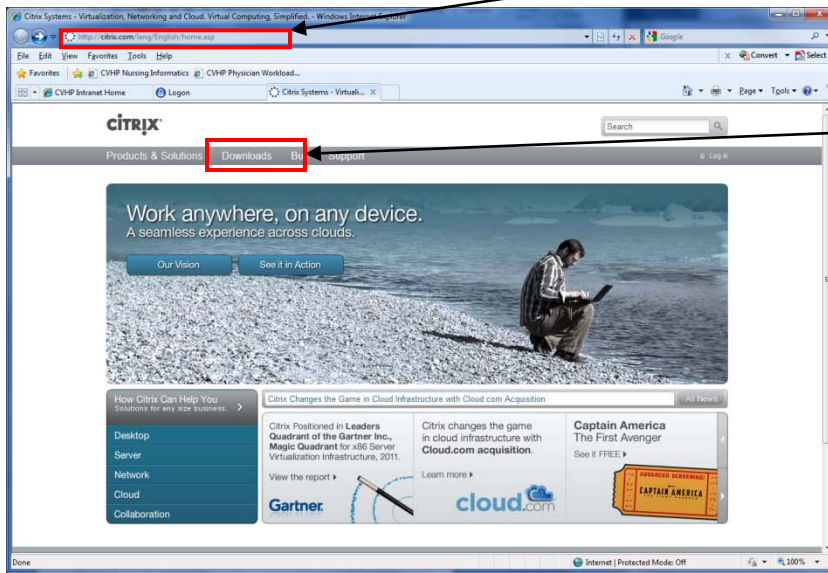
The following instructions are to be used to download the Citrix Client to your PC and access the CVHP network via Citrix.

NOTE: If you have already installed the latest Citrix Client to your PC, skip to step #12.

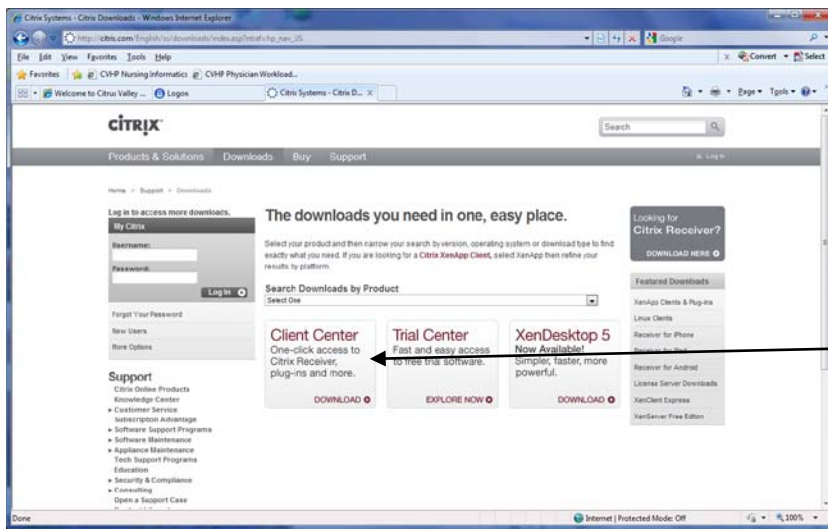
Citrix Client Installation

1. Open up the Internet browser and enter the address www.citrix.com

(You should get a page that looks similar to the one below)



2. Click **Downloads** at the top of the page.



3. Click on **Client Center**



Client Center
Receiver, client plug-ins, delivery infrastructure and legacy client software

Get Citrix Receiver today
The only client software you need for accessing all of the IT services you want.

- Self-service access to desktops, applications and IT services
- Automatic updates ensure that you always have the latest features
- Enhances your services with tablet and smartphone support
- Replaces legacy ICA clients

for Desktops:

- Windows
- Mac OS X
- Linux

for Mobile Devices:

- Android
- BlackBerry
- iPhone
- iPad
- Windows Mobile

Receiver Infrastructure
Components and additional client plug-ins you need to control Citrix Receiver delivery, configure centralized updates and give users self-services access.

Other client software
Download client software for prior versions of Citrix products as well as for legacy desktop and mobile platforms.

4. PC users select **Windows**

Products & Solutions Downloads Buy Support

Home > Support > Downloads > Citrix Receiver > Online Plug-in 12.1

Log in to access more downloads.

My Citrix

Username:

Password:

Log In

Forgot Your Password

New Users

More Options

Support

- Citrix Online Products Knowledge Center
- Customer Service
- Subscription Advantage
- Software Support Programs
- Software Maintenance
- Appliance Maintenance
- Tech Support Programs
- Education
- Security & Compliance
- Consulting
- Open a Support Case
- Product Lifecycle
- Downloads
- Product Activation
- Support Contacts

Online Plug-in 12.1
Release Date: 10/28/2010

[Back to results](#)

Use the "Online plug-in – web" to access hosted applications and desktops using Windows Internet Explorer or Firefox browsers.

Contact your IT help desk to install the full Citrix Receiver for Windows.

The Online Plug-in can be used with Windows 7, XP, Vista, 2003, 2008, & 2008R2.

View the list of countries that may have export or import restrictions for products containing strong (128-bit or greater) encryption.

General Documentation
Citrix eDocs Library

For Web Access

| | | | | | |
|-----------------------------|---------------|----------|---------|------|-----------------|
| Citrix Online plug-in - Web | All Languages | 10/28/10 | 13.4 MB | .exe | Download |
|-----------------------------|---------------|----------|---------|------|-----------------|

For Admin Use Only

| | | | | | |
|---|---------------|----------|---------|------|-----------------|
| Citrix Online plug-in - Admin | All Languages | 10/28/10 | 16.2 MB | .exe | Download |
| Citrix Online plug-in - Metadata for Citrix Receiver Administrators | All Languages | 10/28/10 | 5.74 KB | .xml | Download |

5. PC users select the first download, **Citrix Online plug-in - Web**

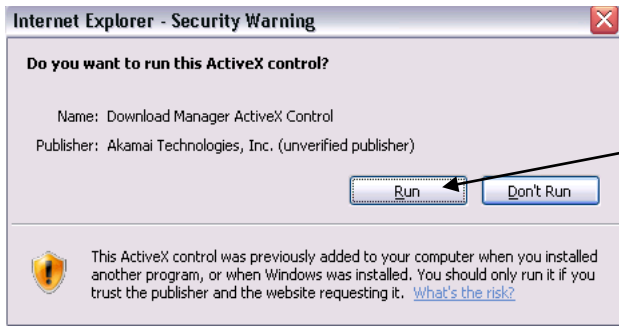




6. You will see a similar window to the one on the left. First Click on the yellow bar and allow the ActiveX controller to install.



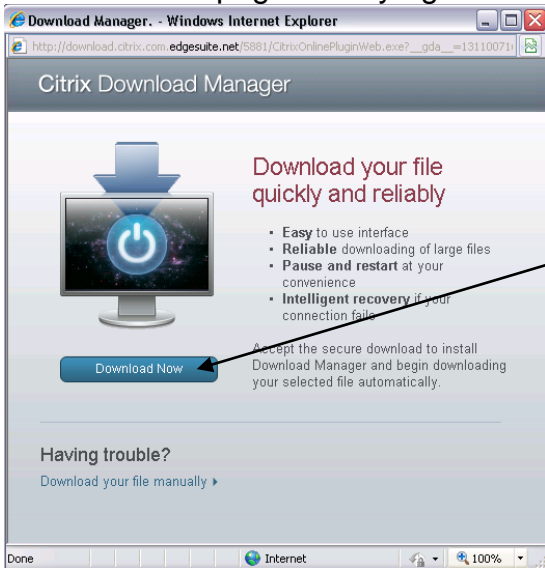
7. When you click on the yellow box it will ask you to **Run Addon**.



8. Click **Run**.

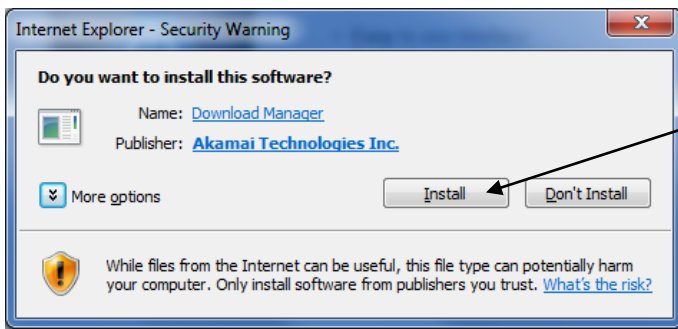


9. After you install the run-on you most likely will not be able to click on **Download**. You will have to refresh the page and try again.

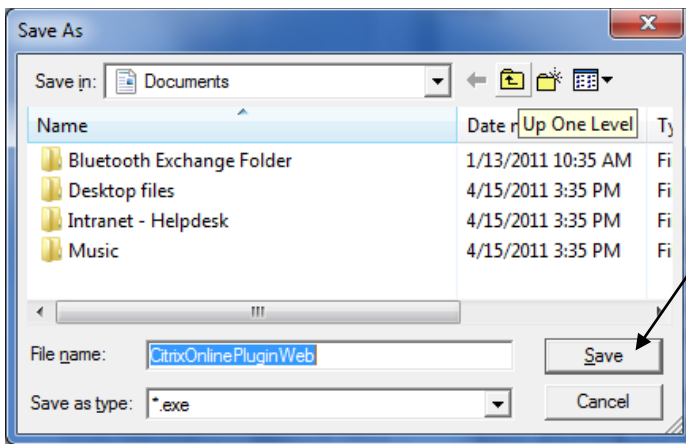


10. You may see another window open which reads, “**Citrix Download Manager**”.

Click on the blue **Download Now** button.

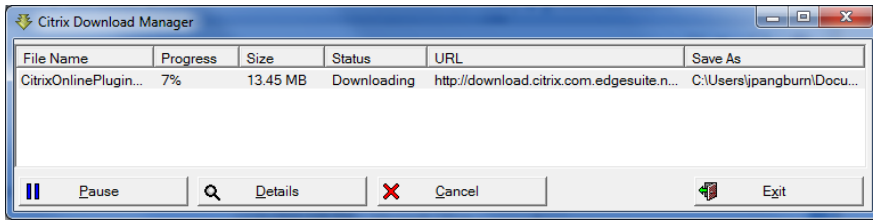


11. You will receive another window that opens asking if you want to Run or save the file. Click **Run**.

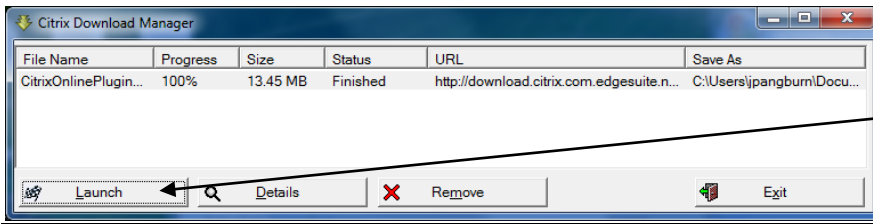


12. You will see a window asking you to save the file. Please click **Save**.

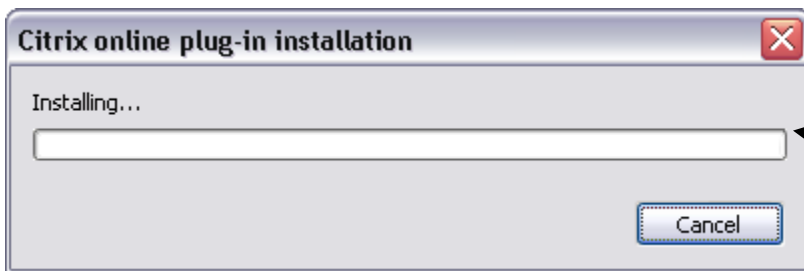




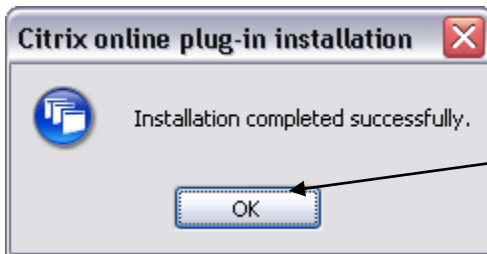
13. You will see a window that is similar to the one to the left. Please let it finish downloading.



14. When it finishes downloading click on the **Launch** button.



15. You will see a window similar to the one on the left. You have to wait until it finishes installing the client; it might take a few minutes.



16. When it is done installing you will see the following box. Click **Ok** to close that window.



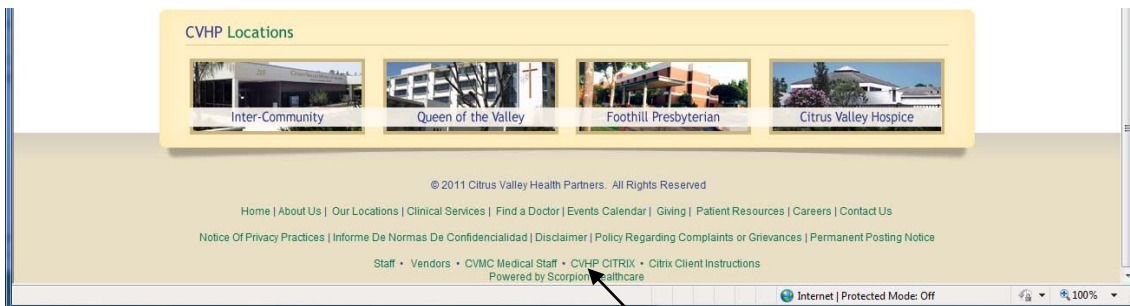
Accessing the CVHP network via Citrix

Overview

The following directions will walk you through the process of accessing the Citrix web page. There are two ways that you can get to the Citrix logon page the following steps will explain how.

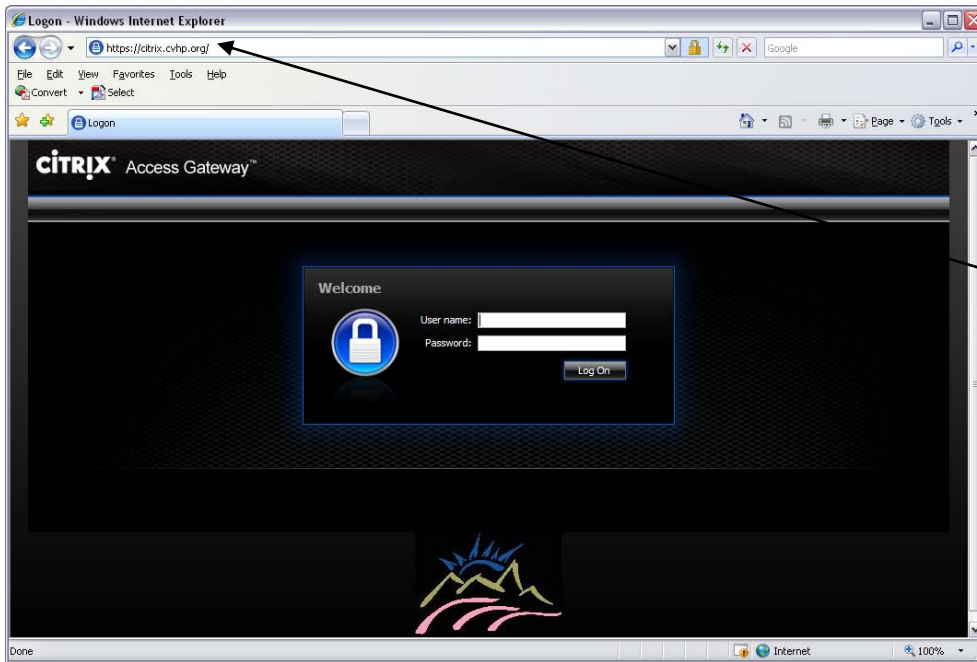


17. The first way you can access the Citrix web page is: In the address bar type in <http://cvhp.org/>. You will receive our homepage which will look similar to the one on the left.



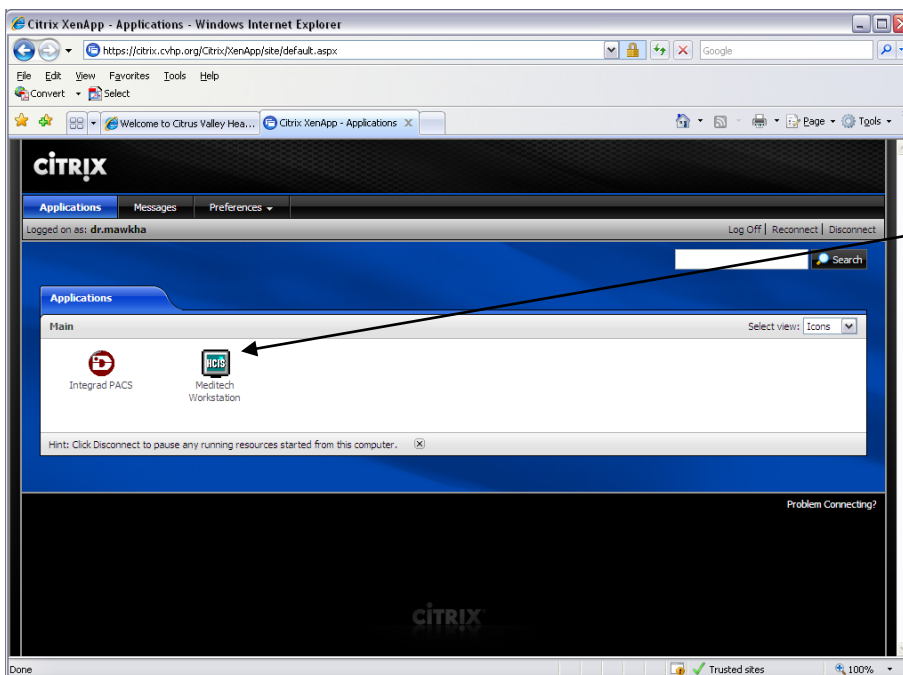
18. Scroll down to the bottom of the page and click on the hyperlink **CVHP CITRIX**. This link will take you to the Citrix log on page below.





19. The **second** way you can logon to Citrix is by typing the following into your address bar <https://citrix.cvhp.org/>. This will take you to the log on page at the left.

20. Then logon to Citrix with the user name and password that was assigned to you. If you don't remember your password, please call the Helpdesk at (626) 813-4989 and they will provide you with a new password. *****Remember the password is case sensitive*****



21. Once you logon to Citrix you will see icons of the applications that you have access to. Click the **Meditech Workstation** icon to launch Meditech. If you get the Meditech window then you have installed the Citrix client correctly.

****If Meditech doesn't open please call the Helpdesk at (626) 813-4989 for any assistance*****

